

TIME AND DATE

The Joint Commission is coming. The medical staff must rise to the challenge of ever greater oversight of our activities. Meeting the paperwork challenge was the biggest issue of the recent Department of Health Survey. They are looking for TIME and DATE accompanying orders, progress notes and co-signatures. In addition, verbal orders need a TIME and DATE co-signature within 48 hours. At the September medical staff meeting, TIME and DATE will be joined by a new mantra. As Dr. Mark Abbruzzese says, “stay tuned.”

The hospital is going to help us with “take offs and landings” (admissions and discharges). One of the biggest issues for new admissions coming through the emergency department was getting an accurate list of outpatient medications. The pharmacy has an ongoing project to check patient medication lists against national pharmacy dispensary lists. They will work to confirm medications and dosages in the ED and in the pre-op areas. Similarly, at discharge, our crystal reports discharge medication list has been singled out as the report most in need of improvement. A nursing administration committee is working with IT to help produce a crisper, cleaner product for our patients at discharge.

The Medical Executive Committee (MEC) commissioned two special committees this year: Dr. Meredith Garrett chairs a committee to assist with Joint Commission preparation. Dr. Ramin Oskoui chairs a special committee charged with helping us sort out issues of uniform policies for medical record completion, record availability and increasing productivity for our surgeons and internists. Please contact Dr. Oskoui with your suggestions on how to make the medical records process smoother.

While we have considerable resources for looking at events in the past, the MEC has few tools for looking forward. Dr. James Powers is working to provide leadership opportunities through the nominating committee and will be exploring workshop opportunities for the medical staff to be sponsored by the MEC. I will be introducing a request at the next MEC meeting to form a medical education and research committee. We need a group to be responsible for overseeing the graduate medical education requirements for residents at Sibley. This Committee could provide guidance to new residents and direction for future research endeavors.

As in the current political season, responsibility for representing you lies squarely with me and the other members of the Medical Executive Committee. Please contact me directly at tmasterson@sibley.org or the medical staff support office at 202-537-4685 with any issues that come to your attention. In the meantime, **TIME AND DATE**.



Thomas A. Masterson, M.D.
President, Medical Staff

Pathology Department

The department of pathology, accredited by the College of American Pathologists, is committed to the highest quality and most cost-effective patient care.



Shown using the multiheaded microscope are, rear to front: (left) Thomas A. Fleury, MD., *chief, department of pathology*; Christine K. Berkley, M.D., *anatomic and clinical pathologist*; Robert S. Klappenbach, M.D., *anatomic and clinical pathologist*; (right) Margaret M. Shaffer, M.D., *anatomic and clinical pathologist, cytopathologist*; and Julie C. Fanburg-Smith, M.D., *orthopedic, soft tissue, and general surgical pathology*.

IN THIS ISSUE

- Surgical Pathology Consultation Services** 2
- Introducing Dr. Fanburg-Smith** 2
- On the Move** 2
- Stroke Response** 3
- Of Note** 4
- Welcome to Sibley** 4
- Regulatory Survey Update** 5
- In the Spotlight** 5
- Outpatient Procedures - SASC** 6
- Foer's Pharmacy Opens** 6
- Hope & Progress** 6

Introducing

Julie C. Fanburg-Smith, M.D., F.C.A.P.

Attending Pathologist, Professor of Pathology, Surgical Pathology Consultation



Internationally recognized in soft tissue and orthopedic pathology over the past two decades, Dr. Julie C. Fanburg-Smith comes to Sibley from 15 years as deputy chairman at the Armed Forces Institute of Pathology. Dr. Fanburg-Smith is a highly sought-after surgical pathology consultant. Together with her pathology colleagues, Dr. Fanburg-Smith expands the [Sibley Pathology Consultation Services](#), which makes expert (second/final opinion) diagnoses on patient surgical pathology slides, blocks and images, to cover most areas of surgical pathology. She brings the latest immunohistochemistry, molecular techniques and multidisciplinary radiologic-pathologic correlation for diagnosis.

Dr. Fanburg-Smith is also committed to research, as author of more than 200 scholarly medical publications, and teaching/course director at multiple local and international venues, including AFIP, ISS, AAOMP, USCAP and CAP. She is an active participant in establishing the current and future WHO Classification of Bone and Soft Tissue Tumours.

[Surgical Pathology Consultation Services](#) at Sibley provide extremely fast turn-around times. Using a multidisciplinary approach, we offer the latest immunohistochemistry and molecular diagnostic techniques, call our clients immediately with the diagnosis and follow-up with comprehensive written report by fax and mail. We also return slides and blocks and offer competitive direct billing prices and third-party billing.

For forms and further consultation information: www.sibley.org/pathology.

Dr. Fanburg-Smith may be contacted at 703-623-7013 or 202-537-4455 or jfanburgsmith@sibley.org.

Surgical Pathology Consultation Services

Dr. Julie C. Fanburg-Smith and pathology department colleagues offer second (final) opinion patient pathology consultations, in the following Surgical Pathology areas:

- Breast Pathology
- Challenging Tumors
- Dermatologic Neoplasms
- Gastrointestinal Pathology
- Genitourinary Pathology
- Gynecologic Pathology
- Head and Neck Tumors
- Oral and Maxillofacial Pathology
- Orthopaedic Pathology (requires preoperative imaging)
- Pediatric Tumors
- Pulmonary Neoplasms
- Soft Tissue Pathology
- Tumors/Neoplasia

Further information and pathology consultation forms can be found at www.sibley.org/pathology.

On the Move

Guillermo (Bill) Ford, M.H.A., B.S., M.L.S. (ASCP), *Director of Laboratory Services*



Mr. Ford has more than 25 years of broad laboratory knowledge and extensive hands-on experience in the management of laboratory services.

Prior to joining Sibley Memorial Hospital, Mr. Ford was systems director of laboratory services for Physicians Regional Medical Center in Naples, Florida, where he coordinated and managed the successful integration of the newly formed healthcare laboratory system.

Mr. Ford holds a Master of Healthcare Administration degree from National-Louis University, with a Bachelor of Science degree in Medical Technology from Panama Canal College. Bill is also fluent in Spanish.

Please contact Bill Ford at 202-243-5284 or via email at gford@sibley.org.

Stroke Response Initiative

Treating Stroke Patients

The rapid recognition and treatment for the patient with stroke can not only mean the difference between life and death, but it can also make a difference in a patient's quality of life.

Becoming a Certified Primary Stroke Care Center

A multidisciplinary stroke certification team has been working for many months to meet the Joint Commission standards and guidelines required for Sibley to be designated as a stroke care center. This has included defining and organizing a stroke response team and a process for activating the team, the development of approved order sets and the establishment of a plan for staff education. The stroke response initiative starts on September 8, 2011.

Stroke Awareness Education

All Sibley employees are attending stroke awareness education sessions to learn to recognize stroke risk factors and when and how to activate the stroke response team.

Stroke Response Team

Activation of the team occurs when a patient either presents to the ED with stroke symptoms or a staff member or patient/family observes stroke symptoms.

Sibley will participate in a mock survey on September 28 to assess progress to date towards stroke certification. The goal is to obtain Joint Commission accreditation in the first quarter of 2012.



Stroke Certification Team: *Pictured above are (front row, l to r): ; Jane Lewis, R.N.,ICU; Cecelia Pizano, speech therapist; Caroline Collantes, R.N. ,nurse manager, ICU; (back row, l to r): Therese Pearrell, R.N., nurse manager, ED; Jenni Knitting, R.N., stroke coordinator; Edie Fowlkes, R.N., ED; Susan Ohnmacht R.N., associate chief nursing officer & director of critical care; and Judy Tipton, R.N.,education & training. Thank you also to Karen Pregnall, R.N., ED (not pictured).*

Epic Electronic Health Record (EHR)

Sibley, along with Howard County General Hospital (HCGH), will be the first in the Johns Hopkins Medicine system to implement the EHR. Through Epic, a leading software company, we will have an advanced program which provides one centralized database for seamless access to each patient's record throughout the Johns Hopkins Medicine system. This will help ensure that we are part of the safest and most efficient health care system in the country.

IT at Sibley will be working with Hopkins IT, HCGH and Epic to develop an implementation plan and will communicate with you as those plans are better defined. Implementation date is 2013.

Introducing NICHE: Nurses Improving Care for Healthsystem Elders

Sibley recently received NICHE designation. NICHE will help Sibley improve care to better meet the needs of our older adult patients. This program, which has been implemented and tested

at hospitals across the country, has been shown to be effective in improving clinical care and outcomes for elders during and following hospital admission. The NICHE Advisory Team is working on plans to move forward with this important initiative.

Launching a New Sibley Intranet

The new Sibley Intranet is set to launch in September. The new intranet has an updated and modern design, and is organized for staff to find information they are looking for faster and easier. The homepage of the intranet will feature information from This Week@Sibley and the forms, reference materials and links from the previous intranet will now be in a searchable database.

Training and demonstrations will be held to help the staff become acclimated to the new intranet.

WELCOME TO SIBLEY

Sibley welcomes **Lydia Mason, Director of Admissions**, who comes from Weiss Memorial Hospital in Chicago, where she was responsible for all aspects of patient access, centralized scheduling, and served as the primary liaison between the hospital and the central business office. Prior to her employment at Weiss, she was director of patient access at Howard University Hospital for many years and is very familiar with the health care environment in the District of Columbia. Ms. Mason can be reached



at 202-537-4192.

Sibley recently welcomed **Margaret "Marti" Bailey** as the new **Coordinator of the Sibley Senior Association and Community Health**. She joins Sibley from Grand Oaks



Assisted Living where she was the director of community relations. Previously, she worked for Odyssey Healthcare educating and providing hospice resources to the community. Marti is passionate about serving our seniors and helping to facilitate support groups. She will continue to expand and improve our community services for the Senior Association, Widowed Person's

Outreach and other community health programs at Sibley. Ms. Bailey can be reached at 202-364-7602.

Please join us in welcoming the following practitioners granted privileges at Sibley as of July & August:

Shannon F. Becker, M.D., Obstetrics & Gynecology
George Bell, M.D., Internal Medicine/ Cardiology
Anup Belur, M.D., Anesthesiology
David Crane, M.D., Emergency Medicine
Joseph S. Davis, C.R.N.A., Anesthesiology
Jennifer Feldman-Brillembourg, M.D., Anesthesiology
Mary Gleason, C.R.N.P., Internal Medicine/ Nurse Practitioner
Elise Kestenbaum, C.R.N.A., Anesthesiology
Jessia Korman, M.D., Internal Medicine
David Lam, PA-C, Surgery
Martial Lekane, C.R.N.A., Anesthesiology
Patrick Maiberger, M.D., Surgery/ Otolaryngology
Nora Malaisrie, M.D., Surgery/ Otolaryngology
Sofia Monteblanco, D.O., Anesthesiology
Joseph R. O'Brien, M.D., Orthopedic Surgery
Dipa Patel, D.D.S., Oral, Maxillofacial & General Dentistry
Charoles O. Peprah, C.R.N.A., Anesthesiology
Kelly N. Petz, C.R.N.A., Anesthesiology
Catherine F. Pulford, C.R.N.P., Surgery/ Nurse Practitioner
Elizabeth Riggs, PA-C, Surgery
Reza Sanai, M.D., Internal Medicine
Arin Semel, M.D., Obstetrics & Gynecology
Ida Trice, C.R.N.P., Surgery/ Nurse Practitioner
Adetunji Williams, M.D., Emergency Medicine

MEDICATION SAFETY AND THE NATIONAL PATIENT SAFETY GOALS

Deborah McDonough
Director, Patient Safety & Quality

A significant portion of the Joint Commission survey is dedicated to patient safety and the review of safe medication management processes within the hospital. A thorough review of medication prescribing, dispensing and administration processes is expected. Several medication-related processes have been designated as national patient safety goals: one is the management of anticoagulation therapy and the other is the medication reconciliation process.

The safety goal addressing anticoagulation therapy (NPSG 03.05.01) includes the recommendations to use unit-dose products and approved anticoagulation therapy protocols. The Sibley pharmacy and therapeutics committee approved the SMH VTE Prophylaxis Order set (02747) which allows physicians to select the appropriate anticoagulation therapy based on their patient's risk factors for developing a venous thromboembolism. This order set is located on the Sibley Intranet under the 'For Physicians-Forms' section.

The safety goal addressing medication reconciliation (NPSG 03.06.01) directs the patient's health care team to:

- (1) create a list of medications the patient takes at home at time of hospital admission
- (2) compare the patient's home medication list to all medications ordered during the hospital stay, and

(3) at discharge provide the patient with a list of medications to take following hospital discharge.

This process is completed for both inpatients and outpatients and is managed by a multidisciplinary team at Sibley. At admission, the home medication list is collected by the patient's admitting physician, nurse or other licensed independent practitioner. During the patient's hospital stay, the physician and pharmacy staff are responsible for reconciling medications ordered for the patient.

At discharge, the patient's physician orders the medications to be taken at home and the physician, nurse or other licensed independent practitioner lists these medications in the patient's hospital discharge instructions. Sibley staff recently created a discharge medication form that will be available as part of the inpatient electronic medical record and will allow for direct medication data entry to complete the discharge instructions. Sibley outpatients will continue to receive medication instructions on the two-part paper Sibley outpatient medication form (02446). Although the process of reconciling a patient's medications may sound simple, it is a complicated process managed by several members of the health care team. The Sibley patient safety team continues to work on improving tools and protocols to meet compliance with the safety goals and assist you in providing care for your patients.



In the Spotlight

Erin J. Bagshaw, N.P., Practice Director/Owner,
Northwest Nurse Practitioner Associates, Inc.

On Sibley's medical staff since 2007 in the internal medicine department, Ms. Bagshaw is a board certified nurse practitioner specializing in primary care and travel medicine. She opened the first nurse practitioner practice in Washington, D.C. in 2004 and is now the primary care provider for over 4,000 patients.

Ms. Bagshaw has recently joined the ethics committee of Sibley Hospital. She can be reached at her office on Connecticut Avenue in Northwest D.C. at 202-483-6672.

Ms. Bagshaw has recently returned from Tanzania, Africa where she completed a tropical medicine expedition to gain more hands-on experience in tropical disease. You can read her blog and see pictures of some of these diseases and the health care resources available in that country by following this link: www.nwnursepractitioners.com/travelblogtanzania.html.

Outpatient Procedures at the new Sibley Ambulatory Surgery Center (SASC)

Our well-trained staff will provide your patients with caring, personalized attention. As a surgeon, you will experience efficient turnovers, on-time starts averaging 93 percent and the most current technology enabling you to perform a large range of surgical procedures.

Guidelines for our patient criteria have been sent to all surgeons' offices and have been revised to accommodate those appropriate patients with a body mass index ranging from 35 to 40, pending evaluation from the department of anesthesia. If you need additional information or have any questions, please do not hesitate to call Linda Papageorge at 202-537-4691 or email lpapageorge@sibley.org.

FOER'S PHARMACY

Now Open in the Sibley Medical Building

Offering Discharge Medications

Monday-Friday 8:30 a.m. - 5:30 p.m.

(closed weekends and holidays)

Questions? Contact 202-237-1171.

SAVE THE DATE!

The 11th Annual Celebration of Hope & Progress

The Celebration of Hope & Progress gala will be held on Saturday, October 29, 2011. This year's gala chairs, Kate and Vince Burke, III, invite guests to join them for cocktails at the new medical building on the Sibley campus, followed by dinner in a tent under the stars. For further information, please call Sibley Memorial Hospital Foundation at (202) 537-4257.



Hope & Progress Gala
to benefit Sibley Memorial Hospital

Sibley MD is published quarterly for the Medical Staff of Sibley Memorial Hospital. Your input is encouraged. Please submit information or articles to any member of the editorial board:

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